



ARMedicaid Insider: Volume 2, Issue 1, January 2017 Arkansas' Upgrade to a New MMIS

Progress on the development of the new Medicaid Management Information System (MMIS) and Healthcare Portal continues for a targeted implementation of mid-2017. This issue of the *ARMedicaid Insider* discusses HealthCare Portal training opportunities.

How can I get trained on how to use the new HealthCare Portal?

Training Workshops: If you would like to receive live training, you should plan to attend a training workshop. You will have the opportunity to choose from various locations across the state to receive your complete training in one day. Seating will be limited. We ask that you choose one or two representatives from your office to attend the training workshop.



Training Webinars: If you prefer to receive training from your home or office, plan to join one of our training webinars. Joining a scheduled webinar will provide you the opportunity to type in questions and hear the trainer answering questions as they are received. If you cannot attend a webinar during its scheduled time, a recording will be posted on the Arkansas Medicaid website. The recording will be available 24/7.

What is included in the HealthCare Portal training?

Whether you choose a training workshop or a training webinar, you will receive training on all aspects of the HealthCare Portal. You will learn how to verify beneficiary eligibility, update your credentialing, submit claims, request prior authorizations, upload documents, retrieve Remittance Advice, assign and manage delegates, and more.

Stay informed!

The schedule for training workshops and webinars will be published on the Front Line webpage upon finalization. Simply click the "Provider" tile on the Arkansas Medicaid website (www.medicaid.state.ar.us) and select "Front Line" to get the most up to date information.

